

# JE'AIME H. POWELL

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## PROFESSIONAL EXPERIENCE

Elizabeth City State University – Elizabeth City NC

1995-Present

### **GRID Manager / Graduate Researcher**

- Developed and maintained an inventory database using Microsoft Access to track lab equipment.
- Researched and recommended equipment including LCD projectors, laptop/desktop computers, sound systems, and accompanying support devices for use in faculty and student presentations of research findings.
- Completed or managed the maintenance or repair of lab office equipment including Macintosh/PC/SGI computers, digital copiers, network printers, and imaging devices.
- Strategically conceptualized, implemented and monitored multiple research projects in Multimedia, Virtual Media Modeling and Object Oriented Programming for the Nurturing Student Research Talent Program.
- Analyzed computer processes and performance in support of project objectives.
- Demonstrated excellent project management skills in preparing for observation, managing equipment, traveling to site, diagnosing and troubleshooting, and maintaining requisite documentation.
- Presented results of research at various venues including the Interactive Physics CBT at the University of Cairo, Egypt and at the Nuspın Conference in Atlanta GA
- Promoted to Lab Manager - June 2006
- Promoted to full-time GRID Manager - July 2007

CANON INFORMATION TECHNOLOGY SERVICES – Chesapeake VA

2002-2007

### **Technical Training Specialist**

- Developed operation and technical Training Programs using Criterion-Referenced Instruction methodology through the creation of modular labs and skill checks.
- Served as the lead instructor in delivery of programs in the Printers, Multifunction, Macintosh, Networking, and Small Office / Home Office product groups.
- Coordinated the development of a training inventory database system using Microsoft Access.
- Developed and deployed training Job Aids, Quick Reference Guides, Procedural Guides, Performance-based Labs and Skill Checks.
- Presidential Excellence Award, January 2005.
- Criterion-Reference Instruction Certification, June 2005.
- Instructional Module Development Certification, May 2007.
- Promotions received:
- December 2002 - Printer Product Support Representative
- February 2003 - Fax/Multi-Function Product Support Representative
- April 2003 - Macintosh Product Support Representative
- April 2004 - System Support Specialist
- April 2005 – Technical Training Specialist

CAROLINA COMPUTERS – Elizabeth City NC

2000-2002

### **On-site Technician/Store Manager**

- Applied problem solving, systems evaluation and implementation to designing and installing networks and repairing Mac and PC computers.
- Participated in all aspects of the business from computer and cellular sales to installation and setup of networks at customer sites.
- Enhanced productivity by implementing an organization restructuring program and designed and implemented a company website.
- Awarded New Company Sales Innovations 2001 and Highest Sales in 2002 for US Cellular.

**Je'aime Powell****INTERNSHIPS AND OTHER POSITIONS:**

- Assitant Manager and Network Technician for the DataBank computer company from 1995 until 2002.
- Developed a high-speed wireless network for mobile military stations, Office of Naval Research, 2000.
- Mathematics Teacher, Calculus and Trigonometry, Headstart middle school and at-risk students, 1998, 1999.
- Designed and maintained ISP for IntelliPort, 1998.
- Creator of Interactive Classroom-based Training (CBT) Army field use manuals, Betac, 1997.
- Researcher Molecular Breakdown using NMRI, Norfolk State University Center for Materials Research, 1997.
- Roadie and stage crewman for Harborfest, 1991.

**EDUCATION and CERTIFICATIONS**

**MS in Applied Mathematics with a Concentration in Remote Sensing**, Elizabeth City State University, NC  
(Present)

**Bachelor of Computer Science with Minor in Aviation Science**, Elizabeth City State University, NC, 2004

**Brain Bench:**

Certified Computer Technician  
Windows 98 Administrator

**Canon Technician Certifications:**

Bubble Jet Printer Support Fax / Mutifunction Support Macintosh Product Support Color Models Support Introduction to Prepress and Printing Basic ColorPASS Technologies The Observer	imagePROGRAF W2200 imagePROGRAF W7200/W7250/BJ-W7000 DR-6080/9080C DR-7080C DR-3020/3080C/3080CII Basic Print Media Basic Color Principles
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**TECHNICAL PROFICIENCIES**

<p><b>Desktop Publishing &amp; Multimedia Packages</b></p> <p>Microsoft Office Suite WordPerfect Office Star Office Open Office Adobe (Macromedia) Creative Suite Adobe Premier Cakewalk Pro Cuebase</p> <p><b>Programming Languages</b></p> <p>C, C++ TI Basic J++ Javascript Limited SQL HTML, DHTML, XML</p>	<p><b>Operating Systems</b></p> <p>Windows 3.x - Windows Vista 64 LINUX UNIX Microsoft Server Macintosh 7 to OS X Server</p> <p><b>Other</b></p> <p>Network Installation (Cat5e, Cat6, Fiber) Mathematica MathCad Antivirus Maintenance Spyware Maintenance Videography Published Photographer Cellular Phones Web Site Maintenance</p>
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